



# **Atalanta B.C. v Manchester City**

**Wednesday 6 November, kick off 9:00pm (local time)**

## **Supporter Advice**

### **UEFA Champions League Group Stage**



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## SUPPORTER LIAISON

As your Supporter Liaison Officer, I along with members of the Safety & Security team will be in Milan to assist with any issues you may have in relation to tickets, travel or general questions. I can be contacted by email [slo@mancity.com](mailto:slo@mancity.com) or by mobile, +44 (0)7784 296701.

## BRITISH CONSULATE

British Consulate – General Milan  
Via San Paola, 7, 20121 – Milan  
T: +39 02 72 300227  
[@UKinItaly](http://www.gov.uk/world/italy)

The British Consulate is open to the public from 9:30am to 12:30pm and from 2pm to 4pm Monday to Fridays. The Consulate is on the 5<sup>th</sup> floor and has a disabled lift.

<b>Emergency number:</b>	118 Medical Services	113 Police
	112 Carabinieri	115 Fire services

Numbers can be dialled from any telephone (landline, pay phone or mobile) and calls are free.

## IF YOU ARE ARRESTED

You can contact the British Consulate and request consular assistance if you are arrested, however they cannot get you out of prison, represent you in court or pay your bills. **Please ensure you keep the Supporter Liaison Officer updated at any time you speak to the British Consulate or have to make use of any of the emergency number.** Local Police have advised that if you are arrested you will not be permitted entry/re-entry to the stadium.

## MINIMISE THE RISK

- **Consider the impact of wearing Club colours when not inside the stadium**
- It is mandatory to carry your Passport. Police conduct checks and want to see originals.
- Carry your European Health Identity Card (EHIC) in case you there is a need for medical treatment.
- Carry a note of the address of your hotel (in both English and Italian), it can help people give you directions and ensure that taxi drivers know where you want to go.
- Keep the number of valuables you carry to a minimum - passport, a credit card, your phone and some money
- Keep valuables/cash out of sight, especially in crowded areas, tourist spots, and public transport, where pickpockets and bag snatchers operate. Only carry what you need, leave spare cash and valuables in hotel safety deposits.
- Change money at a bank, hotel, or in exchange kiosks – NOT on the street
- Carry the contact number for your travel insurer at all times.
- Carry the address and telephone number of the British Consulate so you can call for help.
- Leave a photocopy of your passport and other documents safe in your hotel in case you lose the originals.
- Do not carry weapons of any sort, you may get you arrested.
- Don't commit acts of theft: you are more likely to be locked up rather than fined or deported.
- Be alert to the possibility of street crime and petty theft as foreigners may appear to be lucrative targets. Where possible, avoid walking alone late at night in dark or poorly lit streets.
- Do not leave drinks or food unattended as they could be spiked. Beware of accepting drinks from casual acquaintances.
- Do not drink in the streets, you can be arrested for doing so.
- Do not leave bags unattended at any time.

## GETTING TO THE STADIUM

The address for the Giuseppe Meazza Stadium, commonly known as San Siro, is Piazzale Angelo Moratti, 20151 Milano MI, Italy. The distance between the stadium and main city centre is 7Kms.

## TRANSPORT

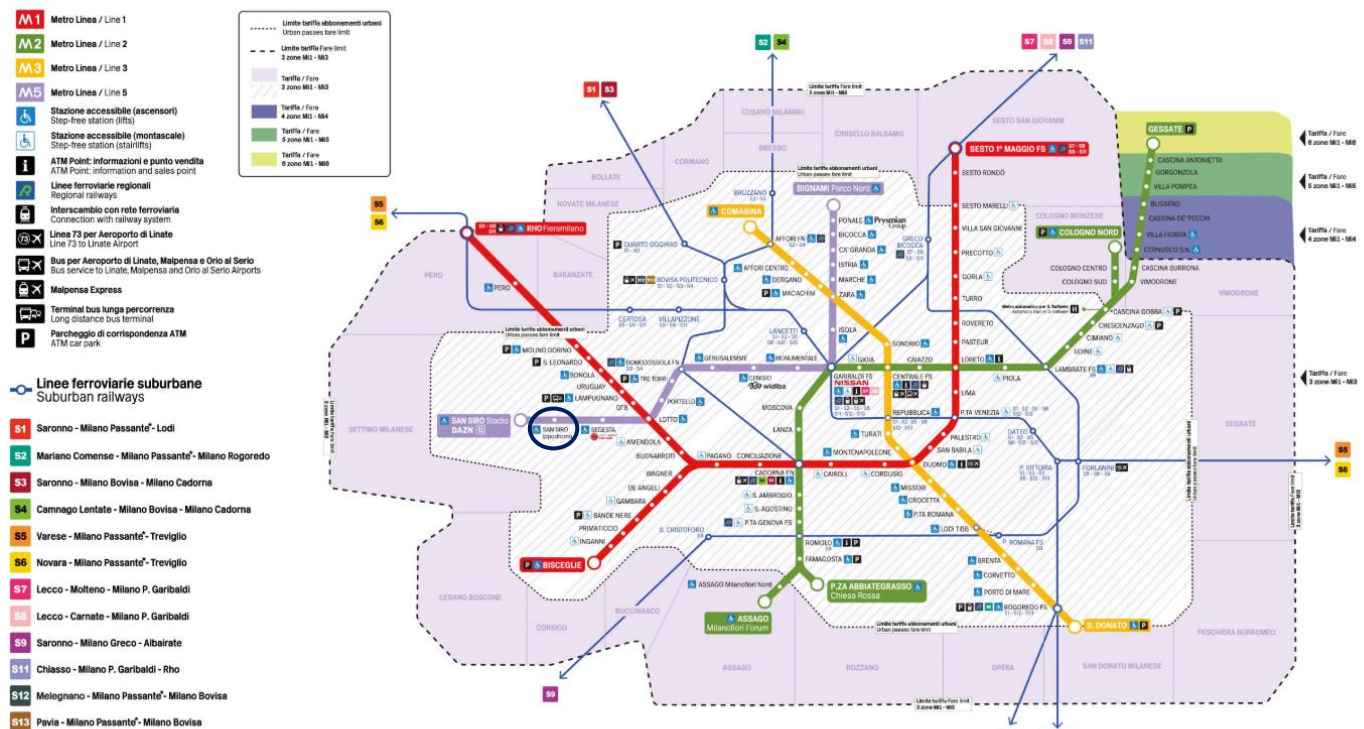
From airports:

- Linate, take Bus no. 73 to San Babila; continue with Metro MM1 in the direction of Rho-Fiera (or Molino Dorino), and get off at LOTTO.
- Malpensa, follow the signs to Milan.
- Milan-Bergamo, follow the signs to Milan.

From Metro/Tram:

- Milan has four [Metro lines](#) serving the city. The Linea M1 (Red line) in the direction of Rho Fiera serves the stadium. Most supporters alight at LOTTO station (8 stops from Piazza Duomo). The newer purple line has its own San Siro station. Tram Route 16 also runs from Piazza Duomo to the San Siro - Axum Square station.
- Alternatively, the stadium can be reached with tram 16. Take the tram in the centre of Milan (west of Piazza Duomo) to San Siro Stadio, the last stop on the line, circled below. The journey takes about half an hour.

## RETE METROPOLITANA E LINEE FERROVIARIE SUBURBANE METRO NETWORK AND SUBURBAN RAILWAYS



\*STAZIONI / STATIONS:  
Lancetti - P. Garibaldi - Repubblica - P. Venezia - Diateo - P. Vittoria

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Luglio 2019/July 2019

From the train stations:

- If arriving at Milano Centrale, Milano Porta Garibaldi, Milano Lambrate: take the Metro MM2 train in the direction of Famagosta and get off at Cadorna FN. Here change line and take the Metro MM1 in the direction of Rho-Fiera (o Molino Dorino), and get off at LOTTO.



- If arriving at Milano Porta Genova: take the Metro MM2 in the direction of Cologno / Gessate and get off at Cadorna FN. Here change line and take Metro MM1 in the direction of Rho-Fiera (o Molino Dorino), and get off at LOTTO.
- The new M5 line: take the Metro M5 (Lilla-Bignami) in the direction of San Siro and get off at the terminus San Siro Harar Dessiè

**By car:**

- If arriving from Turin (motorway A4): after the toll gate, head towards Venezia (Venice) until you get to the exit for Milano Certosa; from here follow signs for the stadium.
- If arriving from Bologna, Florence, Rome (motorway A1): take the Tangenziale Ovest (West Ring Road) and get off at the exit for Statale 11 (State Road); from here the stadium is easily reached.
- If arriving from Bergamo, Verona, Venice, Udine (motorway A4): after the Milano Est toll gate, head towards Torino (Turin) until the exit for Milano Certosa; from here follow signs for the stadium.
- If arriving from Como, Lecco, Switzerland (motorway A8 - A9): after the toll gate, continue towards Milano Certosa; from here follow signs for the stadium.
- The car park for visiting supporters is connected directly to the entrances by a secure walkway.

**MEETING POINT**

There is no official meeting place, however most visiting supporters tend to congregate at the Piazza Duomo, a large square located in front of the Cathedral. The proximity of fast food outlets and bars appear to cater for the majority of needs, though it is to be noted that food and drink prices can be high in the city.

## ACCESSING THE STADIUM

**IMPORTANT:** **Italian bylaws dictate the ticket be registered and used by the supporter who has purchased.** The name of the supporter who has purchased the match ticket has been written on the back of the ticket. This must not be altered in anyway, as this will render the ticket invalid for use.

The Italian Police and/or Atalanta stewards will check that the name on the ticket matches that of the supporter who has purchased. Photo identification (passport) will also be requested to validate the name of the respective supporter and to allow entry into the stadium. Failure to provide photo ID or where the details do not match, will result in supporters not being able to enter the stadium.

**Match Tickets:** **Only supporters with a valid match ticket will be admitted.** Those with damaged or forged tickets, or people who have lost or had their ticket stolen will not be allowed access. Entry in to the stadium can be slow. There will be ticket checks and searches by the Atalanta Club stewards and local police both in advance and entering the stadium.

Tickets are not transferable and cannot be used by any other supporter. **Duplicate tickets will not be issued.** Take care of your match ticket at all times.

**Row numbers are clearly marked on the end seat of the row and steps, please ensure that you sit in the seat that has been allocated to you.**

**Stadium Access:** Manchester City are located in **Sectors 301 to 318**

**Turnstiles open at 7pm (local time)** and supports are advised to arrive early for ticket and security checks prior to entering the stadium.

Supporters enter the stadium via a dedicated entry point, **AWAY FANS ENTRANCE, GATE 10** The area has its own entrance which must be accessed from the main road, and there is an exclusive walkway towards the stadium. Toilets will be available outside the stadium.

There will be soft ticket checks and photo ID checks along this route, and thorough searches prior to entering the stadium. Atalanta stewards will conduct the searches and ticket checks with local police officers in support.

Police and stewards are present both inside and outside this area. There are 12 turnstiles, and once through the turnstiles, you will be directed to tower 9 to enter the stadium.

There is no lift to the away section. You access via spirals, where you walk up 12 levels, which will take approx. 5-mins. Once you reach the away section, there are an additional 83 steps that run from the lowest seat to the back of the upper level.

Local Police have stated that supporters will not be allowed in the stadium if:

- You do not have a valid match ticket
- You have been prohibited from attending sports events in the past
- You are visibly drunk or under the effect of narcotics
- You are found to be carrying prohibited items

**The front of the section has Plexiglas, which does not obstruct the view.**

Any City supporters in the home areas of stadium face ejection for inappropriate behaviour and this may result in further sanctions being taken by Manchester City Football Club.

**Food & Drink:** Within the away end, there are refreshment outlets available inside Towers 9 and 10. Payment by cash and card. Alcohol will not be served in the stadium.

**Medical:** Medical rooms are also inside the stadium, in Towers 9 and 10, at the top of the away section. Signage is clear and visible, and steward can also support if needed.

**Category One:** Located in **Sector N**. Supporters who have been allocated seats in this area should enter the stadium through entrance **GATE 6** on the West Side of the stadium.

**Access Information:** The Wheelchair bays are located pitchside in front of Section 165 (lower tier, home area). Entry is via **Gate 11**, and supporters will need to access the stadium via the exclusive walkway, and upon arrival at Gate 10, will be directed to Gate 11. Once through the stadium entrance, you will be directed section and the personal assistant seats are adjacent to the wheelchair positions. There are accessible toilets and refreshments available nearby.

For supporters located in the away end, due to the age of the stadium, there is no lift or escalators to the upper section. You access via spirals, where you walk up 12 levels, which will take approx. 5-mins. Once you reach the away section, and there are an additional There 83 steps to the reach the back of the upper level.

**Acceptable items:** Flags or banners 2m x 1.5m; without poles and subject to size, language and content  
Small bags (25 x 25 x 25 cm) are permitted but will be subject to a thorough search.  
Small personal cameras; no professional equipment, for private use only

**Prohibited items:** **NO PYROTECHNICS, SMOKE BOMBS OR FLARES**  
**No coins or belts with large buckles**  
**No cigarette lighters or electronic cigarettes**  
**No megaphones and drums**  
**No mobile phone chargers and/or charging packs**  
Professional audio or visual recording equipment  
No bottles or can will be allowed into the stadium  
Alcohol is banned within and around the stadium: it is an offence to be under the influence of drink and drugs when you enter the stadium.  
Discretion lies with the Atalanta stewards as to who is deemed a safety risk, so please drink sensibly or you may face the possibility of not being allowed to enter the arena.

**Luggage:** A small backpack will be allowed. No large bags and luggage are permitted inside the stadium. There is no left luggage facility.

**Please note the above acceptable and prohibited items is not extensive and is subject to change. The final decision on what will or won't be allowed into the stadium lies with Atalanta and the local police.**





**Respect the Badge:** We recognise that most supporters want to watch a football match and not to listen to abusive or indecent language from the stands. Discriminatory behaviour which includes, shouting, chanting or actions such as racist, sectarian, homophobic, sexist or anti-disability behaviour is unacceptable.

If you witness incidents like these please get in contact with a steward as soon as you can and report your concerns, this will help us to act on them as quickly as possible.

**The use of pyrotechnics, flares and smoke bombs is also prohibited, and anyone found in possession of or being associated to these items faces arrest.**

**Kick It Out:** The 'Kick It Out' app provides news updates on the campaign's latest projects, but its most prominent feature is the 'Report It!' function which empowers people at all levels of the game to report incidents of discrimination. The Kick It Out football fans' guide to reporting abuse and discrimination can be found [here](#) or download the app [today](#).

**Football v Homophobia** In 2008, the Justin Campaign was formed to tackle homophobia, biphobia and transphobia in football, and two years later the initiative FvH began. Find out more and how you can [take action here](#).

**#EqualGame** This campaign seeks to demonstrate and champion the incredible and often inspiring diversity of football in Europe, and stars of the game from grassroots right up to the elite level is giving crucial support. The #EqualGame campaign promotes diversity, inclusion and accessibility. The campaign aims to help to bring the football community closer together, while also ensuring that values such as inclusion, gender equality and the fight against discrimination remain at the forefront of UEFA's vision and beliefs. #EqualGame is about people and their football stories – for more information: [www.equalgame.com](http://www.equalgame.com)

**The local police have advised that all supporters arrive at the stadium from 7pm (local time), as the security checks at the entrance may take some time. Anyone not in the stadium by 8pm (local time) may be delayed in entering the stadium in time for kick-off.**

## POST-MATCH

We have been advised it is likely there will be a hold back for approx. 20-minutes. Atalanta have confirmed there will be access to the concourse area and concessions. Key messages will be announced via the PA system on the night. We ask that you be patient and work with the Club at this time.

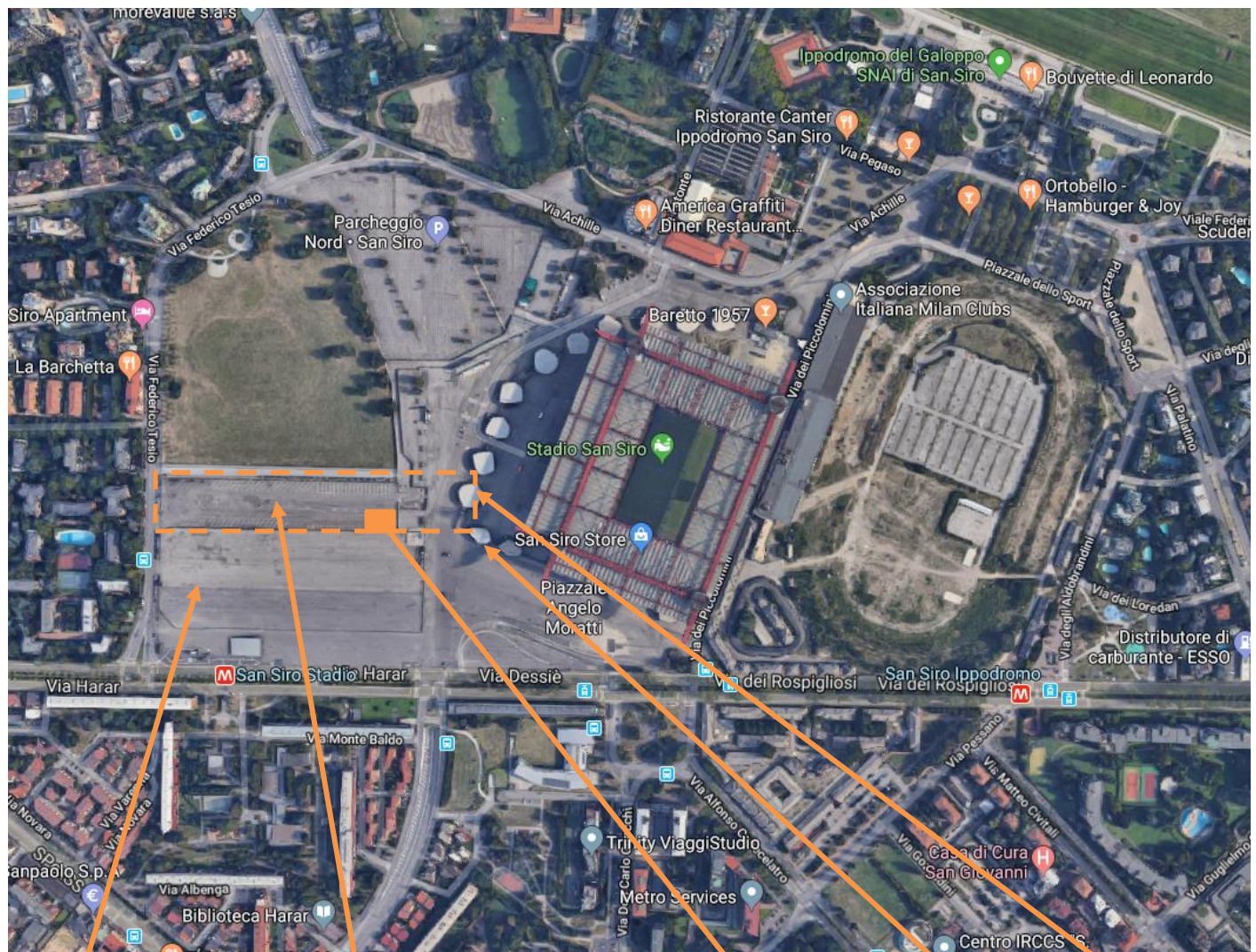
We wish you a safe journey and look forward to seeing you in Milan.

All information is correct at time of press and is subject to change. Information has been provided from local Police and the local government. The Club accepts no liability for changes that are made in advance or on the day by the local police or opposing Club.



## GIUSEPPE MEAZZA STADIUM (SAN SIRO)





**Parking**

**Walkway to stadium for away fans**

**Ticket Collection**

**Gate 11**

**Gate 10**



**Category One**



**Away End  
(Gate 10)**

**Wheelchair  
Entrance (Gate 11)**

**Wheelchair Platform  
(block 165)**

## OUTSIDE THE STADIUM



Stadium Entrance



Gate 10 – GA Entrance



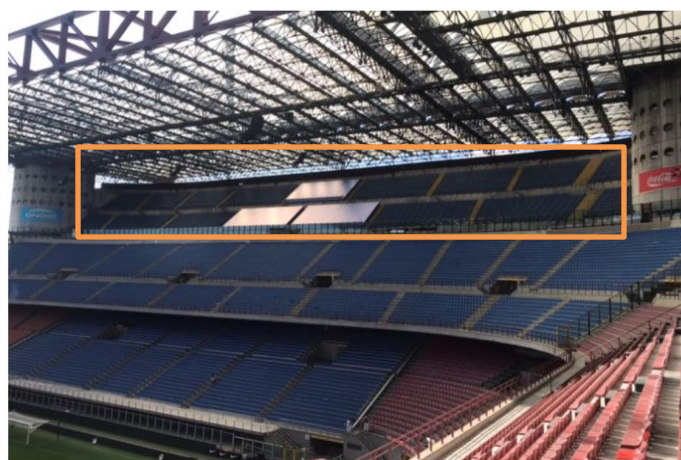
Gate 11 – Wheelchair Entrance



Spiral to stadium bowl



## INSIDE THE STADIUM



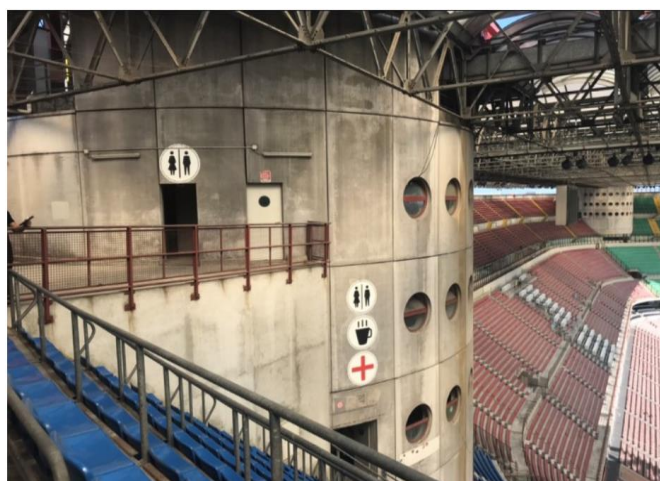
View of away end



Inside stadium bowl



Seating Area



Facilities including Medical

## REGULATION ON THE USE AND UTILISATION OF "G. MEAZZA" STADIUM

In relation to the provisions of the Italian law, the ticket in Italy is nominal and contains the general information, i.e. name, surname, date and place of birth; Therefore, at the time of purchase you must provide a valid identity document or photocopy thereof. Regarding the access to the stadium, it is mandatory to have a nominal and personal access license for each user. Is required to write by pen over the ticket, name and surname of the user/holder of the ticket; at the gate of the stadium, your fans must show the nominal ticket and the valid ID or personal passport each one. The ticket must be kept intact for the entire duration of the stay in the facility. The person in charge may ask for the exhibition at any time.

Entry to the Stadium and remaining within the Stadium area are expressly subject to and shall constitute acceptance by the spectator of these Regulations and the rules and regulations of FIFA, UEFA, the Italian Football Association (F.I.G.C.), and the Italian Football League and of the Authority for Public Security and Safety.

### STANDARDS OF BEHAVIOUR

#### Any person who enters the Stadium must respect these Regulations;

- permission to enter and remain within the Stadium is subject to the possession of a valid ticket and the respect of these regulations;
- the non-compliance thereof shall result in the immediate termination of the contract, with the consequent offender's ejection from the Stadium and the application of an administrative fine from 100 to 500 Euros. If the offender has already been sanctioned during the same sports season, including in another Stadium, due to the same violation of the Stadium Regulations, the fine may be increased by up to half of the maximum amount and a banning order may be imposed on the offender with respect to any sports event;
- as a rule, entrance to the Stadium is granted to ticket holders only through the gate indicated on the proof of ticket purchase or shown on the light panels placed near the entries;
- tickets are personal and not transferable to any third party, except for the cases and according to ways provided by the relevant rules and regulations and by the Event Organiser;
- the spectator who buys a ticket in violation of the procedures for the required segregation of the opponent teams' supporters may be prevented from entering the Stadium. The Event Organiser may also eject the person in question from the Stadium, if the above-said violation is identified after the person has entered the Stadium;
- to enter the Stadium the spectator shall exhibit a valid identity document at the pre-filtering gates together with the ticket in order to allow entry control personnel to check the matching of the registered holder (or legal assignee) of the ticket with the user thereof;
- the ticket shall be exhibited at any time at the request of stewards and shall be kept, in any case, as long as inside the Stadium;
- the spectators have the right/duty to occupy only the seat allocated to them by their tickets and therefore undertake, upon ticket purchase, not to occupy any other seat, even if not used by other persons, except when expressly authorised by the Event Organiser;
- the spectators may undergo controls and checks made by stewards also through the use of metal detectors for the purpose of preventing the introduction of illegal, forbidden and/or dangerous items into the Stadium; during such checks the spectators must follow the stewards' instructions;
- access to the Hospitality Areas is regulated by the rules shown close to the entrances and inside said areas and lounges;
- the club may refuse access to the Stadium also on the occasion of successive matches to any person who violates these Regulations;
- the choreography may be proposed or implemented in accordance with the provisions of law and the decisions taken in the GOS, only within individual sectors of the Stadium and only on the initiative of individuals or groups who occupy historically habitually or customarily these areas, committing to the complete management of all related activities. Any special preparation of choreography involving a plurality of sectors of the Stadium remains the exclusive property of the club that organizes the event, which will submit the proposal to the evaluation of GOS and, upon approval, will give information to the public through its official website.

#### Inside the Stadium and in the external reserved area IT IS FORBIDDEN:

- to introduce or carry shotguns or firearms, explosives, fireworks, smoke bombs, flares, stones, knives or other sharp or cutting objects, or any instrument designed to offend or to be thrown, sound instruments (drums, trumpets, musical instruments of any kind), loudhailers and other sound producing or amplification systems, laser devices and the like, and any dangerous or hazardous item that may compromise public safety, cause nuisance or hinder the regular course of the sports event; to introduce alcoholic beverages of any kind;
- to introduce or carry narcotic substances, poisons, harmful substances, inflammable material, paints or other staining material;
- to enter and remain within the Stadium while drunk or under the effect of narcotic or mind-altering substances;
- to introduce or sell inside the Stadium drinks contained in cans or glass or plastic bottles;
- to introduce any kind of animals;
- to introduce bibs or any other clothes similar to the uniform of stewards or other service staff;
- to introduce double pole flags;
- to introduce and display banners, signs, horizontal banners, banderols, documents, drawings, printed or written material, other than those expressly authorized by GOS (Gruppo Operativo Sicurezza- Security Operating Group) upon the request of the Event Organiser,



to whom the required documentation shall be sent in advance to obtain said authorization; if authorized, the above may in any case be displayed only in the places indicated by the Event Organiser and must be removed at the end of the event;

- to prepare choreographies other than those expressly authorized, upon prior verification of the prescribed requirements, by GOS at the request of the Event Organiser, to whom the required documentation shall be sent in advance to obtain said authorization;
- to introduce and display banners, signs, horizontal banners, banderols, documents, drawings, printed or written material, containing propaganda for political, ideological or religious doctrines, statements or concepts which incite violence, racial, ethnic and religious hatred, or which are in any case deemed as offensive or capable of jeopardizing or hindering the normal course of the sports event;
- to exhibit material that may obstruct the spectators' field of view or may interfere with the emergency signs or obstruct the ways to exits or to the pitch;
- to act incorrectly or aggressively towards the stewards and, in general, towards control and security staff;
- to carry out any form of racial, ethnic or religious discrimination, including with chants or exhibiting written statements, as well as any manifestation of intolerance;
- to make propaganda of any kind and with any purpose and in any way without the prior written authorisation of the Event Organiser;
- to carry out any kind of commercial activity without the prior written authorisation of the Event Organiser;
- to behave in such a way as to cause damage to other spectators;
- to cause damage to, or tamper with any structure, infrastructure and service within the ground;
- to climb balustrades, railings, walls and fences and any other structures not intended for occupancy by the public;
- to obstruct stairways, gangways, access ways, entrances and exits and any other escape route;
- to introduce, without the prior permission of entry control stewards, belts with big metal buckles, umbrellas, crutches and other accessories or devices; in the event there are good reasons to believe that such items and devices may be used for improper purposes, stewards may deny said permission. The entrance of wheelchairs for disabled people as well as baby pushchairs and prams are permitted only through the designated entry gate.

### Warnings

The following acts are not only sanctioned with an administrative fine as violations of these Regulations, but also constitute offences:

- disguise;
- possession of proper and improper weapons;
- ostentatious display of emblems or symbols of associations encouraging discrimination or violence on the grounds of race, ethnicity, nationality or religion;
- incitement to violence during sports competitions;
- possession, throwing and use of dangerous items and fireworks;
- climbing over fences;
- pitch invasion.

A video surveillance system is operating inside and outside the Stadium. All recordings will be made available to the competent Judicial and Public Security Authorities. Data shall be treated according to the provisions of Legislative Decree 196/2003 and Ministerial Decree dated 6 June 2005; personal data of ticket buyers or assignees shall be treated for the purposes and according to ways as provided by law and by ticket purchase contract terms.